

Online Shop Returns Form

Please follow the below procedures for returns:

1. Contact the Customer Services department on 02920 370696 / enquiries@orthotix.co.uk
2. Our Customer Services team will email you a pre-paid returns address label to print off.
3. Please complete all of the requested information below, this can be emailed or sent via post.
4. Remember to include a copy of this form with your returned items.
5. Please ensure that you have packaged the items securely and the pre-paid returns label is affixed in a suitable position on the outer packaging.
6. We are not liable for any items lost or damaged whilst being returned.

We reserve the right to process any returns that have not followed this procedure or met the terms and conditions stipulated in our returns policy.

Hospital/Company/Name	
Address	
Contact Number	
Contact Email	
Date of Purchase	
Original P/O Number	
Returns (RA) Number	

Reason for Returning items - please put an X in the relevant box

No Longer Required
 Not Suitable
 Incorrect Size
 Incorrect Product
 Incorrectly Ordered

Additional information:

Please tick for refund (Products must be in original packaging & be in resaleable condition)

Product Description	Product Code	Size	Quantity
Returning:			
Exchange for:			